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**From:** comcom@squiz.co.nz [comcom@squiz.co.nz]  
**Sent:** 12/12/2020 7:17:07 a.m.  
**To:** Feedback Aurora Plan [feedbackauroraplan@comcom.govt.nz]  
**Subject:** Feedback on Aurora investment plan

The following feedback has been received on the Aurora investment plan:

### **Introduction**

Please provide your email address if you want to be kept up to date with our assessment:



### **Revenue smoothing**

Please indicate whether you agree with our draft decision to apply Scenario 1 and describe what you see as the benefits to consumers of this scenario. If you instead prefer Scenario 2, please outline your reasons and describe what you see as the consumer benefits of deferring revenues, even if it means paying an interest cost later.:

### **Monitoring Aurora's delivery**

Would our proposals provide you with enough information to know whether Aurora is delivering its plan and improving its performance? If no, why not and what further or alternative information would you require to achieve this?:

### **Network outages**

We are interested in your view of the impacts of setting outage targets at this level, and whether you consider it to be reasonable given the state of Aurora's network.:

### **Capital spending**

Do you think our approach to Aurora's growth projects is the right one, given the current uncertainty with electricity demand in Otago?:

### **Operating spending**

Do you think our assessment of Aurora's operating spending properly accounts for its capabilities and business costs?:

### **Further comments**

Is there anything else you want to bring to the Commission's attention?:

Yes. I do not accept this plan. Revenue smoothing does not fix the issues with it, it just moves it around. Change this plan to make it fair! Aurora has a vested interest in charging less to Dunedin residents than non residents. As rate payers they hold a

vested interest in aurora as the Dcc owns it. How can you say that where I live, a few kms from Clyde dam, should costs more than residents than hundreds of kilometres away. How do you fix this? Easy. Keep the total the same and have the ratio split by kms. The more kms you are from the power you receive, the higher the ratio you pay. I can not believe that you would even consider aurora putting through a plan custom made to push costs off effectively shareholding customer onto everyone else. If this is to go ahead we are likely to cut our power off complely and look for alternative sources. Please respond how you can think it is fair that houses within 10 km of a dam can be charged double the total lines rate as people 200km away? A direct answer not we are going to split the costs and regionalism to try to justify this. It is time that Aurora repays all profits drawn by running down the network (since the stadium was started). Repay all costs for temporary repairs, repay the \$5 million fee to consumers, redraw their plan so it doesn't save money for rate payers by charging everyone else double. What a mess. There is a different, simple solution. Dcc sell Aurora and we start again. Dcc get the money it's worth. Which is less as they purposely ran it down to profitair. And we all get a solution without a heavily vested interest.

██████████ the Dcc ██████████  
██████████ gets a \$5 million fine then can charge customers \$400 million for upgrades which sees double the cost per household for those that aren't paying rates to the dcc!!!! The Commerce Commission can not let them get away with this. It is literally why you are here. To protect consumers when they are powerless (excuse the pun). To stop corporations treating customers which have no control like farm yard animals which they use as cash cows. To stop companies skew the wording, and the position of what they do to advance their own cause without care for others. This is a company which ran down its own network to profit it's share holders. Do you think the many elderly people in our region can afford \$1000+ a year in line charges? What do we tell them? Sorry Aurora is not a trustworthy, yes it was them that didn't do their job to make millions more. No they want you to pay double Dunedin residents. Well of course we can trust them ██████████

██████████ We have no alternative to this monopoly. We have no trust in Aurora. We don't want them to have an extra \$400 million whether it is looked over by the commission or not. They can sell and we can start this whole conversation again. Better that we continue for a short time without upgrades rather than give the wolf at the gate more eggs.