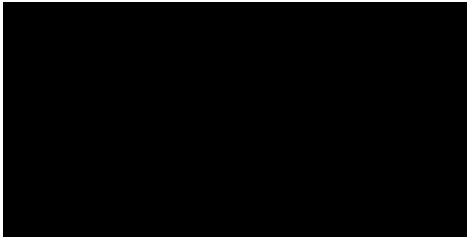


4 April 2023



Official Information Act # 22.141 - Response

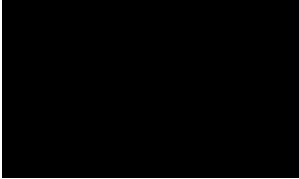
1. We refer to your request received on 21 March 2023 for information further to your complaint to the Commerce Commission (Commission) about Westpac New Zealand Limited (ENQ0575051). The scope of your request is:
 - 1.1 Does the Commission currently pay consultants to help them answer requests from the public like yourself?
 - 1.2 Is the Commission employing spin doctors with your tax money to answer or to help you answer your questions?
 - 1.3 Are these spin doctors, if any, former banking industry or media personnel?
 - 1.4 How much has the Commission paid these consultants in total since 2003?
2. We have treated this as a request for information under the Official Information Act 1982 (OIA).

Our response

3. We confirm that the Commission does not engage consultants or other external parties to answer requests from members of the public.
4. The Commission manages requests from the public in-house, working with relevant internal subject matter experts to answer requests.

5. Please note the Commission will be publishing this response to your request in the OIA register on our website.¹ Your personal details will be redacted from the published response.
6. Please do not hesitate to contact us at oiacomcom.govt.nz if you have any questions about this response.

Yours sincerely



OIA and Information Coordinator

¹ <https://comcom.govt.nz/about-us/requesting-official-information/oia-register>