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**From:** [REDACTED]  
**Sent:** 5/08/2020 12:36:25 p.m.  
**To:** Feedback Aurora Plan [feedbackauroraplan@comcom.govt.nz]  
**CC:** [REDACTED]

Hi.

If it is true Aurora has of recent years distributed significant capital to its shareholders, then yes, as an effected party we are aggrieved for it is a director and shareholder responsibility to put safety and reliability of its network before capital distributions and now, required because of what seems to be past poor management and lack of accountability, to turn on its customers to stump up servicing what effectively is catch up capital requirements. If the need is as bad as being presented, Aurora shareholders having had the benefit of distributed capital should be called upon to recapitalize Aurora, and not via any back door method where capital introduced via advance or like is interest bearing shareholder debit, but rather as capital introduced.

I sincerely hope as the Commerce Commission, you will fully investigate and establish the truth of Aurora's position, not only their capital needs going forward but why and how the situation has arisen post of a time where shareholders have seemingly been well rewarded.

Thanks

[REDACTED]  
[REDACTED]

Mobile: [REDACTED]

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