
From: [REDACTED]
Sent: 16/06/2020 9:18:46 a.m.
To: Feedback Aurora Plan [feedbackauroraplan@comcom.govt.nz]

Hello my name is [REDACTED] I am one of many being screwed over by Aurora energy and my thoughts on this are as follows.

I don't see why we the people who have paid power accounts for years should have to pay because Aurora FAILED to maintain their network and fiddled the books for the Dunedin city council I can remember way back in the day when my mother got a power bill it had line maintenance fees on it so my question is what happened to them if the network is so bad due to years of failure to maintain it who's pocket has that lined? Myself being on a benefit can't afford to be paying extra money on my power accounts as other is it have a hard enough time now when I live in a 1 bedroom flat and my power accounts are anywhere between \$150 and \$180 per month so I beg of you please please please don't make us pay for their [REDACTED] up please investigate them and why the network is in such bad condition and where all that money has gone