

Enhanced information disclosure requirements for Aurora Energy

In March 2021, we agreed to allow Aurora Energy to recover increased spending needed to address safety and reliability issues on its network. An important part of the package was enhanced information disclosure requirements to help Aurora improve transparency with its consumers and stakeholders.



You will see a range of information from Aurora over the five years of its Customised Price Quality Path (CPP) to help you assess whether Aurora is:

- completing necessary work
- spending money effectively and efficiently
- spending at a level that reflects the required investment on different parts of its network
- engaging with people in different parts of its network to understand their needs
- explaining why prices vary across regions and between consumers.

A suite of forward-looking plans

Due by 31 March 2022

Development Plan

How Aurora will improve its processes and practices in the following areas:

- engagement with consumers in different parts of its network
- voltage quality
- planning, management and communication of planned outages
- asset management practices.

Project and Programme Delivery Plan

How Aurora will spend money on maintaining, renewing and operating its network

Safety Delivery Plan

How Aurora's planned network spend through the CPP period is expected to improve network safety.

These must be presented regionally by 31 May 2022

Progress reports and annual public meetings

2022 – 2026

Annual Delivery Report (ADR)

Report on performance against the forward-looking plans by 31 August. (2022 will be an interim report).

Annual public meetings

Public meetings in each of Aurora's three pricing regions – Dunedin, Central Otago and Wanaka, and Queenstown – by 31 October to present the ADR.

Annual Pricing Information

Report on regional differences in pricing when setting prices in March.



Independent expert mid-CPP reports

Aurora must commission reviews by independent experts to help consumers, other stakeholders and the Commission assess whether it is doing what it has committed to do.

Due by 1 March 2024

Our ongoing involvement with Aurora's disclosures

Annual ID review meetings with Aurora

Providing analysis and summary of Aurora's ADR every year

Approving independent experts and commenting on their reports