COMMERCE COMMISSION
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5 April 2022

[redacted]

Released under Official Information Act 1982

Official Information Act #21.151 - Crime Scene Cleaners

1. We refer to your Official Information Act 1982 (**OIA**) request received on 18 March 2022 for the following information in respect of the business Crime Scene Cleaners 2010 Limited (**Crime Scene Cleaners**):

   1.1 copies of any of reports, correspondence or emails (both internal and external) that mention Crime Scene Cleaners; and

   1.2 copies of any payments made to Crime Scene Cleaners, itemised by date and amount.

2. The relevant time period for your request is from the date Crime Scene Cleaners was incorporated (1 September 2020) to 31 January 2022.

Our response

3. We have decided to grant your request.

4. In response to paragraph [1.1] of your request, the Commission has received one complaint about Crime Scene Cleaners during the relevant period, ENQ0552559 received on 25 March 2021. With the complainant's permission, we have provided a copy of the complaint at **Appendix A** below.[1]

[1] Please note we do not amend original complaint records to address typographical or grammatical errors. Abbreviations are expanded in square brackets.

5. We note that, in consultation on your request, the complainant advised [redacted]

6. The Commission decided to not take further action in relation to the complaint on the basis we considered the conduct was an unclear or unlikely breach of the legislation enforced by the Commission and/or more appropriate for private action. It was relevant to our assessment that we had not received any previous complaints about Crime Scene Cleaners.

7. Aside from the complaint above (and at Appendix A), the Commission does not hold any other reports, correspondence or emails that mention Crime Scene Cleaners.

8. In response to paragraph [1.2] of your request, the Commission has not made any payments to Crime Scene Cleaners during the relevant period.

9. Please note the Commission will be publishing this response to your request in the OIA register on our website.[2] Your personal details will be redacted from the published response.

10. Please do not hesitate to contact us at oia@comcom.govt.nz if you have any questions about this request.

Yours sincerely

Alexandra Murray
OIA and Information Coordinator

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[2] https://comcom.govt.nz/about-us/requesting-official-information/oia-register