
From: [REDACTED]
Sent: 16/06/2020 1:03:35 p.m.
To: Feedback Aurora Plan [feedbackauroraplan@comcom.govt.nz]
Subject: Once again we are being robbed.

Greetings

As a small business owner, I, every now and then have to upgrade my equipment. I save from my profits, and a purchase is made.

WHY is it? After all these years of us paying exorbitant pricing and they posting big profits (and I believe infrastructure costs are PART of those costs, it is why they keep putting prices up) are we being made to pay for infrastructure costs again????

Why is it these massive companies don't have to save up and upgrade like every other business does from it's operating profits?

Why is it, that we are paying twice for infrastructure when a company is too damn lazy to do it's job right first time round?

Why are we, the poorest of NZers having to fork out more money so they can keep posting huge profits? I ask you what was their last 10 years profits????

Why was it not being spent from THERE over time like a normal business has to???

This is ridiculous, worse than indentured servitude.

Tell them to get their act together or put REAL business managers in who know what it is to run an HONEST business...

Regards

Once again, getting poorer to make the rich richer,

[REDACTED]

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