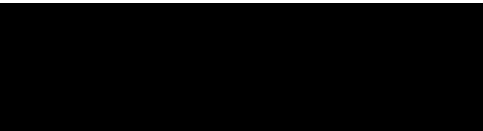


5 August 2019



Dear 

Official Information Act #19.007 - Pedal Bicycle Product Safety

1. We refer to your request received on 8 July 2019 where you asked the Commerce Commission (Commission) for the following information:
 - 1.1 how many store audits referred to in the Commission's annual reports from January 2014 to date¹ have completed inspection of both:
 - 1.1.1 boxed not assembled pedal bicycles (for assembly by the consumer); and
 - 1.1.2 pre-assembled pedal bicycles (no assembly required by the consumer); and
 - 1.2 how many complaints the Commission has received about pedal bicycles during the same period.
2. We have treated this as a request for information under the Official Information Act 1982 (OIA).

Our response

3. We have decided to grant your request.

Store Audits

4. The data we hold for each year is listed in the table below. The Commission does not record whether it has inspected a boxed or pre-assembled pedal bicycle, or the number of bicycles inspected at each store.

¹ Our search was run on 22 July 2019.

Year	Number bicycle stores inspected	Number of general retailers that stock bikes
2014 / 2015	0	0
2015 / 2016	0	0
2016 / 2017	5	16
2017 / 2018	13	1
2018/ 2019	9	5
TOTALS	27	22

Number of complaints

5. The Commission has received 24 complaints about pedal bicycles during the period from 1 January 2014 to 22 July 2019.

Further information

6. The Commission will be publishing this response to your request on its website. Your personal details will be redacted from the published response.
7. Please do not hesitate to contact us at uia@comcom.govt.nz if you have any questions about this request.

Yours sincerely

Mary Sheppard

OIA Coordinator