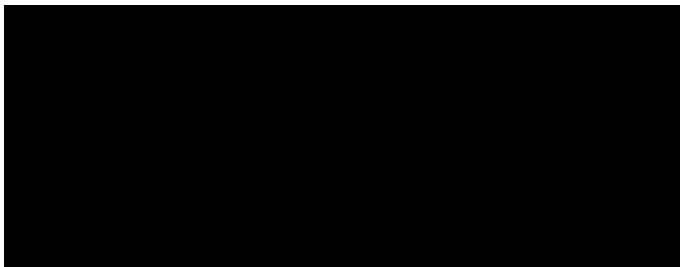


20 January 2022



Official Information Act #21.110

1. We refer to your request received on 12 January 2022 for information about whether the Commerce Commission (**Commission**) has received concerns about realtor onboarding behaviour/ conflict of interest (interested parties) or obtaining through deceit methods?
2. We have treated this as a request for information under the Official Information Act 1982 (OIA).

Our response

3. We have decided to grant your request.
4. The Commission has received 26 complaints about realtor onboarding, conflict of interest and obtaining through deceit methods.
5. We note that the Real Estate Authority may also be a helpful resource for further information.¹
6. Please note the Commission will be publishing this response to your request on its website. Your personal details will be redacted from the published response.
7. Please do not hesitate to contact us at oia@comcom.govt.nz if you have any questions about this request.

Yours sincerely

Alexandra Murray
OIA and Information Coordinator

¹ <https://www.rea.govt.nz/>