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**From:** comcom@squiz.co.nz [comcom@squiz.co.nz]  
**Sent:** 15/11/2020 1:07:54 p.m.  
**To:** Feedback Aurora Plan [feedbackauroraplan@comcom.govt.nz]  
**Subject:** Feedback on Aurora investment plan

The following feedback has been received on the Aurora investment plan:

### **Introduction**

Please provide your email address if you want to be kept up to date with our assessment:

[REDACTED]

### **Revenue smoothing**

Please indicate whether you agree with our draft decision to apply Scenario 1 and describe what you see as the benefits to consumers of this scenario. If you instead prefer Scenario 2, please outline your reasons and describe what you see as the consumer benefits of deferring revenues, even if it means paying an interest cost later.:

I do not agree with scenario 1 as we cannot afford such large increases in power bills so rapidly. Scenario 2 would allow us more reasonable time to have potential pay rises from our employers over this period of time which would hopefully offset this amount of increase.

### **Monitoring Aurora's delivery**

Would our proposals provide you with enough information to know whether Aurora is delivering its plan and improving its performance? If no, why not and what further or alternative information would you require to achieve this?:

We absolutely need more transparency from Aurora as to how our money is being spent. Why this has not been compulsory or easy for public access before now is unbelievable.

### **Network outages**

We are interested in your view of the impacts of setting outage targets at this level, and whether you consider it to be reasonable given the state of Aurora's network.:

The number of planned outages over the past 5 years is acceptable to continue in the future.

### **Capital spending**

Do you think our approach to Aurora's growth projects is the right one, given the current uncertainty with electricity demand in Otago?:

I think the reduction in Aurora's growth projects is the correct decision.

### **Operating spending**

Do you think our assessment of Aurora's operating spending properly accounts for its capabilities and business costs?:

Yes I think you have made a correct assessment and by the sounds of it, the managers of Aurora are being completely unreasonable and greedy by the amount they are asking to spend when it has been assessed to be unnecessary.

### **Further comments**

Is there anything else you want to bring to the Commission's attention?:

Preventing Aurora from charging the consumers a second time for work that was meant to be completed previously must be the utmost priority.

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