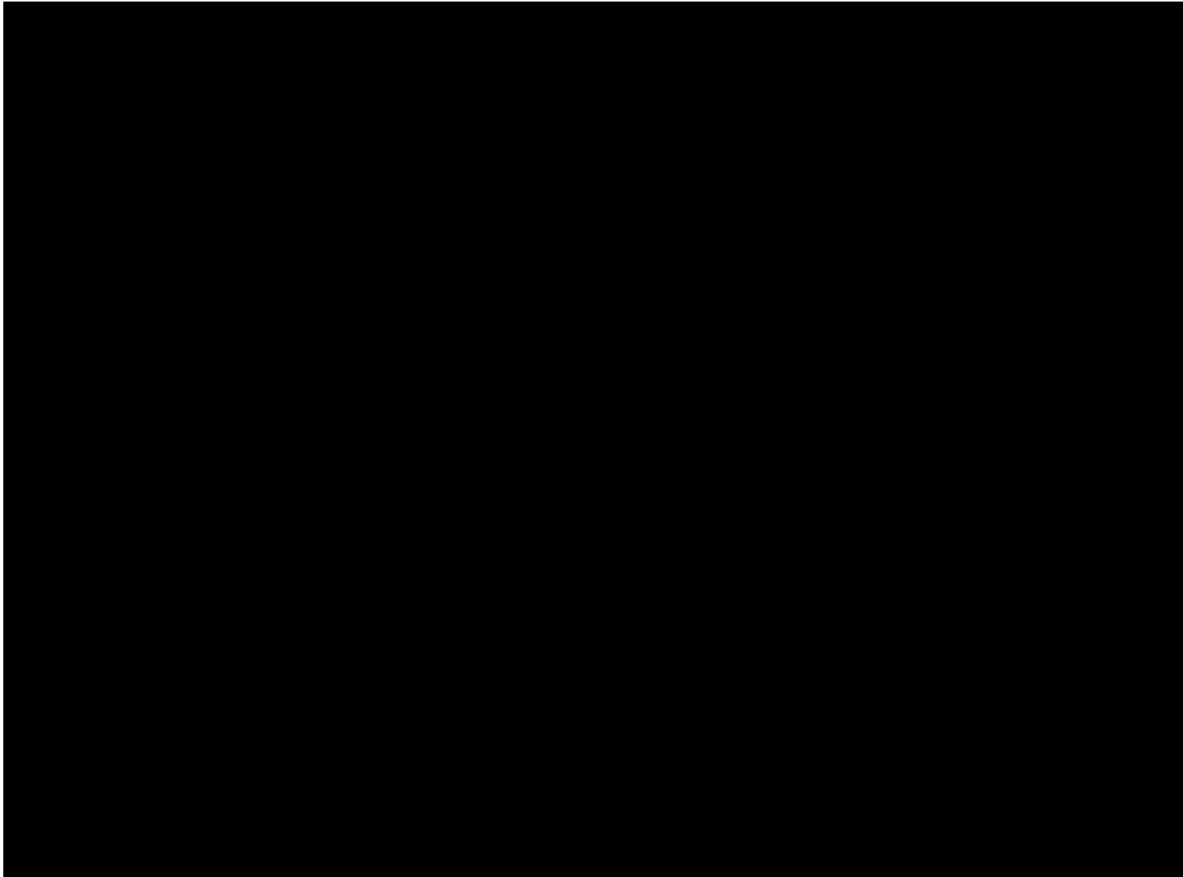


| Aurora dividends to Dunedin City Holdings | | | | | |
|---|---------------------------------|---------------------------------|--------------------|-----------------------------|-----------------------------|
| | Surplus before subvention | Subvention payment to DCH | Dividend to DCH | Subvention plus Dividend | Payment to DCH/Surplus % |
| 2000 | 6.80 | 1.30 | 6.20 | 7.50 | 110% |
| 2001 | 8.00 | 1.30 | 7.10 | 8.40 | 105% |
| 2002 | 8.80 | 1.00 | 8.70 | 9.70 | 110% |
| 2003 | 18.70 | 0.70 | 19.20 | 19.90 | 106% |
| 2004 | 8.90 | 0.90 | 7.00 | 7.90 | 89% |
| 2005 | 10.85 | 1.06 | 13.86 | 14.93 | 138% |
| 2006 | 26.20 | 1.57 | 6.44 | 8.01 | 31% |
| 2007 | 17.57 | 1.48 | 7.98 | 9.46 | 54% |
| 2008 | 16.38 | 1.66 | 13.94 | 15.60 | 95% |
| 2009 | 21.35 | 1.68 | 14.38 | 16.06 | 75% |
| 2010 | 18.83 | 1.50 | 15.03 | 16.53 | 88% |
| 2011 | 18.01 | | 12.50 | 12.50 | 69% |
| 2012 | 18.40 | 5.30 | 12.40 | 17.70 | 96% |
| 2013 | 19.10 | 7.30 | 14.00 | 21.30 | 112% |
| 2014 | 18.00 | 7.30 | 10.00 | 17.30 | 96% |
| 2015 | 18.40 | 7.30 | 10.00 | 17.30 | 94% |
| 2016 | 16.30 | 7.30 | 8.25 | 15.55 | 95% |
| 2017 | 11.30 | 1.40 | 1.50 | 2.90 | 26% |
| 2018 | 0.20 | 0.00 | 0.00 | 0.00 | 0% |
| 2019 | -12.00 | 0.00 | 0.00 | 0.00 | 0% |
| | | | | 238.54 | 79% |

Account No: [REDACTED]

Statement No: [REDACTED]

GST No: [REDACTED]



**Make sure you are
on the best plan
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You could save money on your electricity bill simply by making sure you are on the right User Plan for your home. If you have been with us for over a year, you are able to view your annual consumption on the front page of your bill and also by requesting it online. To find out more about Standard User and Low User Plans or request consumption data go to pioneerenergyretail.co.nz/userplans.

How to pay your account

- 1 Direct Debit
To set up Direct Debit visit pioneerenergyretail.co.nz/online-direct-debit/
- 2 Internet Banking
Bank Account Name: Pulse Energy Alliance LP Bank: BNZ
Bank Account Number: 02-0108-0333798-029 Reference: Your Account No.
- 3 Credit Card
To pay by Credit Card, log in to your My Account at pioneerenergyretail.co.nz/my-account

Feedback

If you have any feedback or concerns about our service or wish to lodge a complaint, please email resolutions@pioneerenergyretail.co.nz.

In the unlikely event that we are unable to resolve your complaint, Pioneer Energy Retail is a member of the independent disputes resolution services provided by Utilities Disputes Ltd. You can contact them on 0800 22 33 40.

Pioneer Energy Retail is a trading name of the Pulse Energy Alliance LP

