

[REDACTED]

From: Ian Palmer <[REDACTED]>
Sent: Friday, 10 November 2023 10:20 am
To: Commerce Commission Enquiries
Subject: Post's growing monopoly

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This is the first time I have complained about anything and I should have about the porta pottie issue which targeted the poorer in a very discriminatory way.

However I feel NZ Post should not be allowed to buy up their opposition and create a monopoly as they are doing with courier companies. They cannot be trusted if their parcel price calculator can be so far out. My recent example is about a (C4) parcel priced on their calculator the price came out at \$8.00 economy it was well underweight and size. First Post shop I went to quoted \$13.00 I thought inflation is not running at this rate so I declined. I decided to visit another post shop to check it out and their price unbelievably was \$22.00. The reason they come at these prices is they have to fit in a postbag as a measurement tool. As a consequence I can no longer use NZ Post as when you sell online you need to state a delivery price. So I hope you understand the reason I don't want to see any other courier companies under the NZ Post umbrella.

Ian Palmer [REDACTED]