

To the Commerce Commission,

25 July 2020

Regarding your draft code regarding copper services to be provided by Chorus or another service:

Although we are in Auckland Council's Franklin District, we are zoned rural (which we like). Fibre networks & capabilities are not installed anywhere near our property or our road, nor can we discern any plans to do so. Even if there were fibre on our road, our home is 500m away from the road, so we would likely find the costs for installing fibre prohibitive (the electric cable cost was over \$20,000). Our broadband is not reliable as is by modem so is not only subject to weather but has other unidentified reliability issues, so is NOT suitable for a telephone connection. Mobile coverage is better but also unpredictable. Obviously when there is a power outage broadband cover would be unavailable. So in summary we need copper wire landline telephone services to remain available indefinitely & NOT to be discontinued by Chorus because they find it difficult.

Your interview on RadioNZ gave clear & correct analysis of the situation with which we agree entirely. I am happy to answer any questions the Commission may have.

Regards, 

