
From: [REDACTED]
Sent: 17/06/2020 7:59:54 a.m.
To: Feedback Aurora Plan [feedbackauroraplan@comcom.govt.nz]
Subject: Aurora plan

I am a consumer in the Central Otago area. Aurora already raised much of the revenue to pay for this maintenance. They just chose to return it to shareholders instead of doing the work. Why should we pay again.

They made bad business decisions(unless you are the shareholder) and could get away with it because there is no competition. The current management can't just sweep it under the carpet. They must take ownership of it.

Yes I am sure some price rise is due but it should be in line with inflation or other lines companies.

They need to look at other options to raise revenue and not screw the customers who have obviously paid excessively in the past.

Maybe the shareholders should be asked for a capital injection. Halt all dividends for the foreseeable future. Loan the money so we all share the cost.

This would not have occurred in a competitive market. Or if overseeing regulators had done their job.

Consumers have been ripped off here.

[REDACTED]