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Sent: Thursday, 17 September 2020 5:50 PM

To: Dane Gunnell <Dane.Gunnell@comcom.govt.nz>

Cc: Feedback Aurora Plan <feedbackauroraplan@comcom.govt.nz> [REDACTED]

Subject: Aurora line charge increases

Hi Dane,

At the consultation meeting in Alexandra, line charge costs were discussed.

The values of line charges in the order of \$25 as an average were questioned and these averages were challenged and an example of energy account were presented to the Commerce Commission.

At the time the difficulty to ascertain actual line charges over the time period of the CPP were explained and I believe members of the commission agreed there was a lack of transparency. Members of the meeting asked that the Commerce Commission prepare a schedule of line charge increases for consumers over the CPP period based on existing account increments of \$100.00 values between \$200.00 to \$600.00 for each of the three Grid Exit Points. Typical energy account costs in this area.

An actual dollar amount of energy account increases would be more transparent and useful to clients in making decisions and judgements about the term of borrowing and understanding the impact than an unqualified average.

If Aurora wishes to fulfill it's commitment to be honesty and transparent, they should be willing to provide the Commission with their calculator or do this exercise for you.

Regards

Steve