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Sent: 20/11/2020 3:51:46 p.m.
To: Feedback Aurora Plan [feedbackauroraplan@comcom.govt.nz]
Subject: Feedback on Aurora investment plan

The following feedback has been received on the Aurora investment plan:

Introduction

Please provide your email address if you want to be kept up to date with our assessment:



Revenue smoothing

Please indicate whether you agree with our draft decision to apply Scenario 1 and describe what you see as the benefits to consumers of this scenario. If you instead prefer Scenario 2, please outline your reasons and describe what you see as the consumer benefits of deferring revenues, even if it means paying an interest cost later.:

I don't agree with either scenario. I do not see why some areas should be paying more than others. Smooth pay in my book is that everyone pays the same amount regardless of where they live.

Monitoring Aurora's delivery

Would our proposals provide you with enough information to know whether Aurora is delivering its plan and improving its performance? If no, why not and what further or alternative information would you require to achieve this?:

Someone needs to monitor them but at no cost to the consumer

Network outages

We are interested in your view of the impacts of setting outage targets at this level, and whether you consider it to be reasonable given the state of Aurora's network.:

Outages in Clyde and Cromwell have been outrageous. The advertised outages have been okay as far as I know. If you are told when and for how long, you can be prepared. This is not so easy for businesses.

Capital spending

Do you think our approach to Aurora's growth projects is the right one, given the current uncertainty with electricity demand in Otago?:

I think you did well in pruning some of the expenditure

Operating spending

Do you think our assessment of Aurora's operating spending properly accounts for its capabilities and business costs?:

yes

Further comments

Is there anything else you want to bring to the Commission's attention?:

I want you to realize that there are many people in Central Otago on fixed incomes and they just cannot afford this increase in power. I have already had pensioners saying they will not be able to run heat pumps next winter and as that is the only form of heating they have they will freeze! Wood burners are being phased out with all the clean air regulations. Walk in their shoes for a while