## **Engineering & Maintenance**



## E & M work allocation - considerations

- Factors which influence Qantas' decision making in relation to allocation of outsourced E&M work include
  - → cost
  - → location of service provider
  - the performance characteristics of the service provider
  - the level and urgency of the servicing requirements
  - broader relationships.
- The Ansett collapse created an urgent requirement for E&M work - no longer present.



## **E&M** - The Counterfactual

- Under the Counterfactual the level of work going to ANZES is likely to fall significantly
  - No incentive to give work to Air New Zealand
  - → An incentive to use alternative sources
  - Desire to build strategic relationships with other entities.



## E&M - The Factual

- Under the Alliance Qantas will have the incentive to direct work to ANZES
  - Continue "preferred external supplier" status of Air New Zealand
  - Shareholding in Air New Zealand
  - > Support for the broader relationship.

