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Sent: 12/11/2020 11:35:07 a.m.

To: Feedback Aurora Plan [feedbackauroraplan@comcom.govt.nz]

Subject: Feedback on Aurora investment plan

The following feedback has been received on the Aurora investment plan:

Introduction

Please provide your email address if you want to be kept up to date with our assessment:

Revenue smoothing

Please indicate whether you agree with our draft decision to apply Scenario 1 and describe what you see as the benefits to consumers of this scenario. If you instead prefer Scenario 2, please outline your reasons and describe what you see as the consumer benefits of deferring revenues, even if it means paying an interest cost later.:

Monitoring Aurora's delivery

Would our proposals provide you with enough information to know whether Aurora is delivering its plan and improving its performance? If no, why not and what further or alternative information would you require to achieve this?:

Network outages

We are interested in your view of the impacts of setting outage targets at this level, and whether you consider it to be reasonable given the state of Aurora's network.:

Capital spending

Do you think our approach to Aurora's growth projects is the right one, given the current uncertainty with electricity demand in Otago?:

Operating spending

Do you think our assessment of Aurora's operating spending properly accounts for its capabilities and business costs?:

Further comments

I do not agree. The statement that Aurora under invested in the upkeep of its infrastructure is totally erroneous. They could not invest in their infrastructure because the Dunedin Council continually required excessive dividends from Aurora causing essential maintenance and routine preventative maintenance to be set aside. This went on for years, power pole mtce being a typical example of this. Had their been a fatality as a result of this it is likely Aurora would have been held criminally negligent. Dunedin City's reasons were largely based on the their ongoing need to service the Forsyth Barr Stadium. Dunedin City Council should be required to pay back significant amounts to Aurora and the Councillor's/Managers concerned held to account.

The number of outages as a result of years of catch up safety maintenance has been significant and on going. Much of this catch up activity has been done in winter months causing even more hardship. There needs to be accountability here, both in Aurora and DCC.

Is there anything else you want to bring to the Commission's attention?:

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What occurred within Aurora and DCC needs to be addressed or it will reoccur. Those responsible have to be brought to account.