

3 October 2018

Dear 


Official Information Act #18.083 – Sinorama Holidays Limited

1. We refer to your request of 2 October 2018 for the number of complaints the Commerce Commission (Commission) has received against Sinorama Holidays Limited.
2. We have treated this as a request for information under the Official Information Act 1982 (OIA).

Our response

3. We have decided to grant your request.
4. We have searched our complaints database for complaints about Sinorama Holidays Limited and found that 7 complaints have been made to the Commission.
5. If you are not satisfied with the Commission's response to your OIA request, section 28(3) of the OIA provides you with the right to ask an Ombudsman to investigate and review this response. However, we would welcome the opportunity to discuss any concerns with you first.
6. Please note the Commission intends to publish this response to your request on its website. Personal details will be redacted from the published response.
7. If you have any questions in regards to this request, please do not hesitate to contact us at uia@comcom.govt.nz

Yours sincerely



Rosie Brown
OIA Coordinator