

24 July 2020

[REDACTED]

Dear [REDACTED]

### Official Information Act #20.015 - Eco Cottages NZ Limited

1. We refer to your request received on 16 July 2020 for information about whether the Commerce Commission (Commission) has received any complaints about Eco Cottages NZ Limited (Eco Cottages) and if so, whether the complaints relate to quality issues or failure to repair/respond.
2. We have treated this as a request for information under the Official Information Act 1982 (OIA).

### Our response

3. We have decided to grant your request.
4. The Commission has not received any complaints about Eco Cottages, other than your general enquiry ENQ0542582 on 16 July 2020.
5. Please note the Commission will be publishing this response to your request in the Official Information Act register on our website.<sup>1</sup> Your personal details will be redacted from the published response.
6. Please do not hesitate to contact us at [uia@comcom.govt.nz](mailto:uia@comcom.govt.nz) if you have any questions about this request.

Yours sincerely

*Mary Sheppard*  
OIA Coordinator

---

<sup>1</sup> <https://comcom.govt.nz/about-us/requesting-official-information/oia-register>