13D/20 Oriental Terrace WELLINGTON

11 December 2002

Commerce Commission P O Box 2351 **WELLINGTON**

Attention: Contact Centre

Dear Sir/Madam

I am writing to you regarding the proposed purchase of part of Air New Zealand by Qantas Airways as my future air travel may become an unlikely event if the proposal proceeds.

The main reason I am opposed to the plan is the code sharing of flights and the statement that passengers could be boarding either an Air New Zealand plane or a Qantas plane. Passengers won't know until they actually board the plane. This is terrible news for me because I am of bigger build and I currently fly with Qantas because there is more leg room in their planes. My knees do not touch the seat in front. This is not the case with Air New Zealand. My knees are hard pressed against the seat in front and I can not lower the food tray. Last October Air New Zealand installed more seats in their planes, so the situation is now even worse.

If the sale proceeds, it appears that I will no longer be able to choose a plane which is comfortable for me but will have to take my chances at boarding time. If I can't fit into the seat, I'm sure I will be denied a refund of my ticket. I know there are two seats on Boeing 737 planes by the emergency exit doors, with more leg room, but you can imagine how fast they are snapped up.

Other reasons I am opposed to the proposal relate to reduced competition means reduced service and increased fares with increased arrogance.

Yours sincerely

Rod Fabish