



Dear People.

I'm not sure if this is the right place to make a submission.

Nevertheless, in case it is...

I would like to propose that:

- Any Internet Service Provider (ISP) selling services with email to the public be required to provide email forwarding for a period of fifteen months after a subscriber quits their service, and that this service applies to any and all email addresses supplied to the subscriber by the ISP.
- I believe this would greatly assist people wishing to change providers, and I submit that the current situation acts as an anti-competitive restriction.
- I believe that email forwarding is a trivial task to establish and consumes minimal resources at the forwarding ISP. (I am not suggesting 'receive and hold' as a subscriber would normally get from a company, just bouncing email to a new provider nominated by the departing subscriber.)
- I submit that this is the ISPs' equivalent of number-portability in the telephone world, where actual portability of most email addresses is not practical as email addresses are allocated to subscribers with the ISPs' proprietary domain names.
- I submit that the ISPs should be required to pro-actively offer the service to departing customers and make it generally very visible on their websites.
- I submit that a minimum period of fifteen months is reasonable to allow any incoming annual renewal notices to be captured by the forwarding services.
- Finally, I submit that the ISP be required to advise the former subscriber that their email forwarding will end in three months, one month, and one week; and that the service has ended on the day it ends.
- Finally, I submit that the email forwarding service should be required as a free service reflecting the trivial cost to the ISP.

I would like my personal and contact details withheld if this submission is made public. You are welcome to contact me.

Regards


