

20 November 2020

[REDACTED]

By email only: [REDACTED]

Dear [REDACTED]

Official Information Act #20.108 - MyFlatpack

1. We refer to your request received on 18 November 2020 for information about whether the Commerce Commission (**Commission**) has received any complaints about The Dome Trust, trading as Myflatpack (**Myflatpack**).
2. We have treated this as a request for information under the Official Information Act 1982 (**OIA**).

Our response

3. We have decided to grant your request.
4. The Commission has received one complaint about Myflatpack, in addition to your general enquiry on 18 November 2020 (ENQ0547941)
5. Please note the Commission will be publishing this response to your request in the OIA Register on our website.¹ Your personal details will be redacted from the published response.
6. Please do not hesitate to contact us at uia@comcom.govt.nz if you have any questions about this request.

Yours sincerely

Mary Sheppard
OIA Coordinator

¹ <https://comcom.govt.nz/about-us/requesting-official-information/oia-register>