

16 October 2020

Dear [REDACTED]

Official Information Act # 20.079 - Nina Mobile Store

1. We refer to your request received on 12 October 2020 for information about whether the Commerce Commission (**Commission**) has received any complaints about Nina Mobile Store.
2. We have treated this as a request for information under the Official Information Act 1982 (**OIA**).

Our response

3. We have decided to grant your request.
4. The Commission has not received any complaints about Nina Mobile Store.¹
5. We have logged your query on 12 October 2020 as a general enquiry (ENQ0546445). You can call us on 0800 943 600 or email contact@comcom.govt.nz if you wish to make a complaint. You can find further information about the Commission's complaints process on our website.²
6. Please note the Commission will be publishing this response to your request in the Official Information Act register on our website.³ Your personal details will be redacted from the published response.
7. Please do not hesitate to contact us at oiia@comcom.govt.nz if you have any questions about this request.

Yours sincerely

Mary Sheppard
OIA Coordinator

¹ At 16 October 2020.

² <https://comcom.govt.nz/make-a-complaint/complaint-process>

³ <https://comcom.govt.nz/about-us/requesting-official-information/oia-register>