

Regulation of fibre broadband networks

New Zealand is transitioning from the copper phone and broadband network to faster and more reliable fibre broadband networks.

From 2022, when the vast majority of the Government's ultra-fast broadband rollout is due to be complete, we will be responsible for regulating monopoly fibre network providers *Chorus*, *Northpower Fibre*, *Ultrafast Fibre*, and *Enable Networks*.

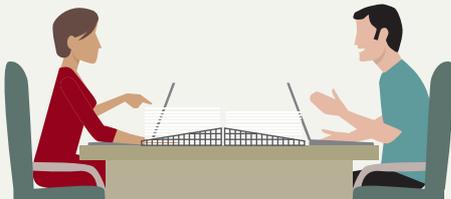


Our regulation is designed to make monopolies work better by:

- ✓ Ensuring providers cannot earn excessive profits at the expense of network quality and consumers.
- ✓ Providing a stable and predictable regulatory framework for fibre providers to incentivise them to invest, innovate and operate efficiently.

Where are we at in the process?

We're currently designing the rules, requirements and processes which will underpin the regulatory regime, such as valuing the assets that providers can earn a return on and the areas of service quality we will measure their performance against.



For Chorus, we will set a revenue cap which will have an impact on the price consumers' pay for broadband, and the minimum quality standards for things like customer service, service availability, and performance.

All of the providers will also be required to publicly disclose information about their performance such as profits, quality of service, and capital expenditure in what's colloquially known as 'sunlight regulation'.

What's next?

We will publish our final decisions on the rules in mid-2020 before setting the revenue cap and minimum quality standards for Chorus and the information disclosure regime for all providers in late 2021.



How this work fits with our wider role in the transition away from the copper network

We're also creating safeguards to protect consumers as New Zealand transitions away from the copper network including ensuring that:

- Fibre is available to be installed at no cost before network provider Chorus can choose to stop supplying copper services in your neighbourhood (please note your retailer can choose to not sell you copper broadband and phone services, so shop around).
- Vulnerable consumers have an appropriate way of contacting 111 in the event of a power cut as fibre landlines may not work because they rely on power in the home.

