

## Agenda

### Targeted workshop – Quality of service for DPP3 - 16 August 2019

Time	Topic
13:30	Introductions and purpose of workshop
13:40	<p>Normalisation 1: Identification and treatment of major events</p> <ul style="list-style-type: none"> <li>• Overview and purpose of normalisation</li> <li>• Normalisation through the DPPs (with analysis)</li> <li>• Differences and similarities of draft decision with the IEEE 2.5 beta methodology</li> </ul> <p>Questions for attendees:</p> <ul style="list-style-type: none"> <li>• How much reliance should be placed on IEEE method and how to get there?</li> </ul>
14:10	<p>Normalisation 2: Three-hour rolled method</p> <ul style="list-style-type: none"> <li>• Overview and reasons for draft methodology</li> <li>• Summary of submissions (complex, pro-rolling, timespan concerns)</li> <li>• Identifying the source of complexity and how this may be reduced</li> </ul> <p>Questions for attendees:</p> <ul style="list-style-type: none"> <li>• Are there any examples of major events not adequately captured in three-hour method?</li> <li>• Is there scope for increasing the timeframe of identifying major events?</li> </ul>
14:40	BREAK
14:55	<p>Extreme event standard</p> <ul style="list-style-type: none"> <li>• Our reasons for introducing an extreme event standard</li> <li>• Summary of submissions (concern for extra standard)</li> </ul> <p>Questions for attendees:</p> <ul style="list-style-type: none"> <li>• Such events are largely normalised out for assessment and incentive purposes – is this appropriate?</li> <li>• What would you consider an extreme event – for example, initiating an internal investigation?</li> <li>• What is the probability of such events occurring – how many over 10 years?</li> <li>• How can we improve the extreme event standard to make more workable?</li> </ul>
15:25	<p>Incentivising improved notification of planned interruptions</p> <ul style="list-style-type: none"> <li>• Our reasons for incentivising improved notification via current SAIDI metric</li> <li>• Summary of submissions (complexity, concerns with some parameters)</li> </ul> <p>Questions for attendees:</p> <ul style="list-style-type: none"> <li>• What changes could be made to increase reception of incentive?</li> <li>• What is the importance of an historic baseline (noting asymmetry in EDBs favour)?</li> <li>• What complexities does the scheme pose for businesses and how this might be reduced?</li> </ul>
15:55	Closing comments and next steps
16:00	END

Please note, we do not intend to use this meeting to discuss the recently identified issues with SAIFI reporting. We will consult with EDBs on a resolution to this issue in the near future.