

15th March 2024

Market Regulation Team  
Commerce Commission  
The Terrace  
**Wellington**

By Email

Re: Improving RSQ: Draft Product Disclosure – Price, Cost, and Coverage Map Guidelines

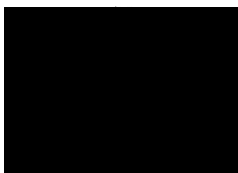
Thank you for the opportunity to provide submissions on the Draft Guidelines released on 14 December 2023.

We have previously provided more detailed feedback on the initial recommendations in this area of the market, and been strongly supportive of implementing an enhanced product disclosure regime that enables users to be able to fairly compare services when they are making a choice or reviewing their current connectivity services. We support the Commission's work in this area and are pleased to see the release of these draft guidelines.

We have reviewed the draft guidelines that cover both Price and Cost Guidelines, and Mobile Coverage Maps. We do not at this time have any recommended changes to the Guidelines and support their implementation. We acknowledge there may be amendments to the format and exact wording, but we would not support any reduction in requirements to be placed on retail service providers that correspondingly reduces clarity for users in their decision making.

We look forward to continuing to work with the Commission on these issues.

Yours sincerely



Craig Young  
**Chief Executive**