

18 January 2021

[REDACTED]

Dear [REDACTED]

Official Information Act #20.136 - Oaklyno Store

1. We refer to your request received on 15 January 2021 for information about whether the Commerce Commission (**Commission**) has received any complaints about Oaklyno Store.¹
2. We have treated this as a request for information under the Official Information Act 1982 (**OIA**).

Our response

3. We have decided to grant your request.
4. The Commission has not received any complaints about Oaklyno Store,² other than your complaint, ENQ0549787, on 15 January 2021.
5. You can find further information about the Commission's complaints process on our website.³
6. Please note the Commission will be publishing this response to your request in the OIA register on our website.⁴ Your personal details will be removed from the published response.
7. Please do not hesitate to contact us at uia@comcom.govt.nz if you have any questions about this request.

Yours sincerely

Mary Sheppard
OIA Coordinator

¹ www.oaklynoa.com

² At 15 January 2021.

³ <https://comcom.govt.nz/make-a-complaint/complaint-process>

⁴ <https://comcom.govt.nz/about-us/requesting-official-information/oia-register>