



#### Official Information Act #21.038 – OIA Response Times

1. We refer to your request received on 13 September 2021 for information about the Commerce Commission's (**Commission**) Official Information Act 1982 (OIA) response times, specifically:
  - 1.1 From 1 January to 30 June 2021, how many OIA requests did your agency receive?
  - 1.2 From 1 January to 30 June 2021, what was the average OIA response time, in working days (including any extension time)?
  - 1.3 From 1 January to 30 June 2021, what was the longest OIA response time, in working days (including any extension time)?
  - 1.4 From 1 January to 30 June 2021, what percentage of OIAs required a time extension?
  - 1.5 From 1 January to 30 June 2021, what percentage of OIAs were refused?
  - 1.6 From 1 January to 30 June 2021, what percentage of OIAs were partially refused or redacted?
2. We have treated this as a request for information under the OIA.

#### Our response

3. We have decided to grant your request.
  - 3.1 From 1 January to 30 June 2021, the Commission received 102 OIA requests.

- 3.2 From 1 January to 30 June 2021, the average response time, in working days (including extension times) was 16 working days.
- 3.3 From 1 January to 30 June 2021, the longest OIA response time, in working days (including any extension time) was 78 days.
- 3.4 From 1 January to 30 June 2021, 12.75% of OIAs required a time extension.
- 3.5 From 1 January to 30 June 2021, 9.8% of OIAs were refused.
- 3.6 From 1 January to 30 June 2021, 11.76% of OIAs were partially refused or redacted.
4. Please note the Commission will be publishing this response to your request on its website. Your personal details will be redacted from the published response.
5. Please do not hesitate to contact us at [uia@comcom.govt.nz](mailto:uia@comcom.govt.nz) if you have any questions about this request.

Yours sincerely



Alexandra Murray  
OIA and Information Coordinator