

WELLINGTON

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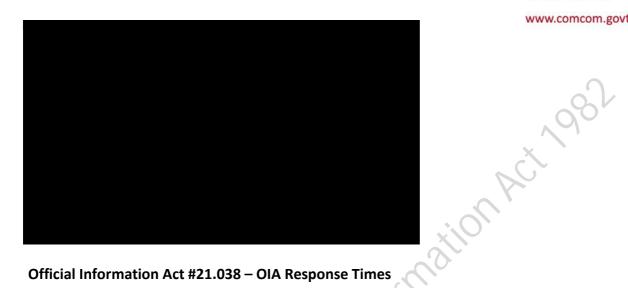
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Official Information Act #21.038 - OIA Response Times

- 1. We refer to your request received on 13 September 2021 for information about the Commerce Commission's (Commission) Official Information Act 1982 (OIA) response times, specifically:
 - From 1 January to 30 June 2021, how many OIA requests did your agency 1.1 receive?
 - From 1 January to 30 June 2021, what was the average OIA response time, in 1.2 working days (including any extension time)?
 - 1.3 From 1 January to 30 June 2021, what was the longest OIA response time, in working days (including any extension time)?
 - 1.4 From 1 January to 30 June 2021, what percentage of OIAs required a time extension?
 - From 1 January to 30 June 2021, what percentage of OIAs were refused?
 - 1.6 From 1 January to 30 June 2021, what percentage of OIAs were partially refused or redacted?
- 2. We have treated this as a request for information under the OIA.

Our response

- 3. We have decided to grant your request.
 - 3.1 From 1 January to 30 June 2021, the Commission received 102 OIA requests.

- 3.2 From 1 January to 30 June 2021, the average response time, in working days (including extension times) was 16 working days.
- 3.3 From 1 January to 30 June 2021, the longest OIA response time, in working days (including any extension time) was 78 days.
- 3.4 From 1 January to 30 June 2021, 12.75% of OIAs required a time extension.
- 3.5 From 1 January to 30 June 2021, 9.8% of OIAs were refused.
- 3.6 From 1 January to 30 June 2021, 11.76% of OIAs were partially refused or redacted.
- 4. Please note the Commission will be publishing this response to your request on its website. Your personal details will be redacted from the published response.
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Yours sincerely

Alexandra Murray

OIA and Information Coordinator