

Subject: Improving RSQ: Product Disclosure Emerging Views paper submission

Kia ora,

I have completed the online survey on the above and have some additional feedback.

it would be helpful for consumers to have details regarding telco load balancing strategies. "Tower" availability may have a big impact on coverage. A telco may have pretty good coverage, but if the connections are load balanced OR skewed in various ways, a very good coverage area can produce poor and unsatisfactory actual connections and connection instability.

cheers

Nga mihi

Maria Crequer