

Thank you for providing Police with access to draft amended Commission 111 Contact Code and the Commission 111 Contact Code Review Draft Decisions and Reasons.

Police have read both documents and have no further feedback, other than to say that in the last sentence of paragraph 187, the Commerce Commission's response to Police's original submission advises: "We note that the text option for contacting 111 is currently limited to people that are deaf, hearing or speech impaired."

Police would ask that this paragraph is amended/corrected as the text messages do not go to the 111 service (operated by Spark NZ Ltd). "Text messages to 111 are received by New Zealand Police. New Zealand Police will respond resources as necessary and will advise FENZ or Ambulance services of any response that may be required by those emergency service organisations."

Mike Higgle

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