

15 February 2021

[REDACTED]

By email only: [REDACTED]

Dear [REDACTED]

**Official Information Act #20.144 - Residential Tenancies Act 1986**

1. We refer to your request received on 12 January 2021 for information about whether the Commerce Commission (**Commission**) has received any contact about recent changes to the Residential Tenancies Act 1986 (**RTA**).
2. We have treated this as a request for information under the Official Information Act 1982 (**OIA**).
3. On 9 February 2021, we advised you:
  - 3.1 Our complaints database contains fields for the name of the trader complained about, name of the complainant, date received, complaint description, relevant legislation (added by the Commission), and complaint outcome.
  - 3.2 In order to establish whether the Commission has been contacted about recent changes to the RTA, we would keyword search across one or more of these fields and manually review the results for relevance to your request.
  - 3.3 In respect of your request, we proposed to search "RTA" and "Residential Tenancies Act" across the complaint description field, and invited you to provide additional keywords and/or the time period you are interested in.
4. We note we have not received a response.

**Our response**

5. We have decided to grant your request.
6. We have searched our complaints database and media contact records using the keywords proposed at paragraph [3.3] above, for contact received during the period

from 1 July 2019 to 12 January 2021, and did not find any results falling within the scope of your request.

7. If you would like to suggest additional keywords or a different time period, please contact [oja@comcom.govt.nz](mailto:oja@comcom.govt.nz).
8. We note the Commission does not oversee the RTA; it is overseen by the Ministry of Business, Innovation and Employment (MBIE).<sup>1</sup> You may wish to contact MBIE if you require further information.<sup>2</sup>
9. Please note the Commission will be publishing this response to your request in the OIA register on our website.<sup>3</sup> Your personal details will be redacted from the published response.
10. Please do not hesitate to contact us at [oja@comcom.govt.nz](mailto:oja@comcom.govt.nz) if you have any questions about this request.

Yours sincerely

*Mary Sheppard*  
OIA Coordinator

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<sup>1</sup> <https://www.tenancy.govt.nz/about-tenancy-services/>

<sup>2</sup> <https://www.mbie.govt.nz/about/contact-us/>

<sup>3</sup> <https://comcom.govt.nz/about-us/requesting-official-information/oia-register>