

17 February 2020

## **Commerce Commission – Update on development of the Commission 111 contact code**

Good morning

We want to advise you that we have updated the timelines for the delivery of the Commission 111 contact code.

### **Updated timeframe 111 contact code**

We have previously indicated that the development of the [Commission 111 contact code](#) would be completed by mid-2020. This is still our intention, however we wish to advise you that the draft Commission 111 contact code is due to be published in early March, with the final code expected in late June.

We note that the statutory deadline for developing the code is the implementation date (i.e. 1 January 2022).

### **Late submissions on the 111 code emerging views paper**

Submissions on our emerging views paper closed on 14 October 2019, however we subsequently received two late submissions from WISPA NZ and New Zealand Technology Group Hawkes Bay Limited. These are now both published on the Commission 111 Code webpage.

### **Commission 111 contact code technical workshop materials**

The agenda and workshop materials and the supporting presentation have now been uploaded. A workshop summary will also be uploaded shortly once this has been circulated to attendees for comment.

### **WISPA NZ letter to the Commission**

The Commission received a letter from WISPA NZ on 31 January 2020 outlining concerns relating to the development of the Commission 111 contact code. This letter and the Commission's response has now also been published on the website.

If you have any questions on the revised timeframes or planned approach above please get in touch with our project manager, Charlotte Ansell ([Charlotte.Ansell@comcom.govt.nz](mailto:Charlotte.Ansell@comcom.govt.nz)).

Kind regards



**Simon Thomson**

**Head of Telecommunications**

Commerce Commission | *Te Komihana Tauhokohoko*

44 The Terrace | PO Box 2351 | Wellington 6140 | New Zealand

DDI +64 4 924 3791 | Mob +64 21 383 883 | [simon.thomson@comcom.govt.nz](mailto:simon.thomson@comcom.govt.nz)

[www.comcom.govt.nz](http://www.comcom.govt.nz)