

Speed minimum

The 32Kbps minimum is way too low for 2016, especially since the EUBA (ethernet) network is currently performing way better than this. This speed minimum should be raised to prevent Chorus from artificially limiting the speeds to sell another commercial offering.

For the BUBA (ATM) network, it depends on whether the government has another plan of delivering better broadband to these areas, that provides high speeds and unlimited data caps. If there are then it's probably not necessary to oblige Chorus to upgrade the network. Otherwise it's a good idea to encourage Chorus to upgrade the network, keeping in mind the government's goal for 50Mbps to 99% of the population. If there are parts of the network that cannot be upgraded, lower prices should be charged.

Different areas

In areas where UFB are available, it's probably unnecessary for there to be regulations on UBA.

If it is a LFC area, the alternative network would give the necessary competition to eliminate any regulations on price and performance.

If it is a Chorus UFB area, and Chorus is allowed to charge as much as they like for UBA, but UFB is still limited to the contract prices, it would have certain benefits: encourage consumer uptake of UFB, since it's likely to be cheaper than DSL, it would also give incentive for Chorus to roll out UFB faster, since they can then charge more for DSL in areas with UFB.

More access to Chorus tools

There are many tools that Chorus have access to but are not available to ISPs, these should be made available to ISPs as it would give more insight and make the ISP's tasks easier. Here's some examples.

Ordering

See when exactly an order will complete before ISP place the order, to set correct expectation with customers. This currently could be done with UFB orders.

Clarity on which of the three levels of install fees will be charged, before order is placed, to charge correct fee to customer.

Chorus should give RSPs a more detailed view of how the Chorus network is currently set up.

Troubleshooting

More detailed troubleshooting tools including all the internal Chorus tools. For example, traffic graph of the backhaul network and exchanges - is it getting overloaded. NetMap to see the layout of the Chorus network to help with troubleshooting problems.