



UBA only service transactions	Transfer EUBA to Basic UBA without port change (1.33: \$15.85)	Transfer EUBA to EUBA without port change (1.34: \$15.85)	Transfer other Broadband to Basic UBA without port change (1.35: \$15.85)	Transfer of Other broadband Service To EUBA without port change (1.36: \$15.85)	Move Address - Remote Connection without port change (1.40: \$15.85)	Move Address - Exchange or Cabinet Jumper Only (1.40: \$73.51)	Move Address - Site Visit (1.40: \$169.73)	Move Address - Modem Installation (1.40: \$38.01)	Move Address - Additional Wiring (1.40:POA)	Move Address - Full Site Visit, Wiring and MODEM Installation (1.40: -SPOA)	Data Interleaving Toggle without port change (1.41: \$15.85)	Relinquishment (1.39)
<b>Chorus provisioning team activities</b>												
Check feasibility for broadband capability/availability	✓	✓			✓	✓	✓	✓	✓	✓	x	x
Validate address is correct	✓	✓			✓	✓	✓	✓	✓	✓	x	x
Create new address if not existing	x	x			✓	✓	✓	✓	✓	✓	x	x
Validate what services are available	✓	✓			✓	✓	✓	✓	✓	✓	x	x
Validate available products to customer	✓	✓			✓	✓	✓	✓	✓	✓	x	x
Display expected measurement range of products	✓	✓			✓	✓	✓	✓	✓	✓	x	x
Product order validation	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Validate active services at the address requested	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Validate account provided is owned by requestor	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Validate LSP & GSP details are correct	✓	✓			x	x	x	x	x	x	x	x
Validate any existing orders at this location	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Create service order	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Raise a logical service request	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Populate service characteristics	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Schedule service activation	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Create work order	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Create work order request	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Select address for service	x	x			✓	✓	✓	✓	✓	✓	x	x
Populate product codes requested	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Populate end customer contact information	✓	✓			✓	✓	✓	✓	✓	✓	x	✓
Populate field work instructions	x	x			✓	✓	✓	✓	✓	✓	x	x
Populate internal & external reference numbers	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Reserve installation date	✓	✓			✓	✓	✓	✓	✓	✓	✓	x
Allocate logical inventory	x	x			✓	✓	✓	✓	✓	✓	x	x
Allocate physical inventory	x	x			✓	✓	✓	✓	✓	✓	✓	x
Confirm RFS date to RSP	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Dispatch work order to service company	x	x			✓	✓	✓	✓	✓	✓	x	x
Manage in-flight modification	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Manage inventory waiters	x	x			✓	✓	✓	✓	✓	✓	x	x
Manage customer change/ communication	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Ready for service activities	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Live port (activation or deactivate)	x	x			✓	✓	✓	✓	✓	✓	x	✓
Complete service change	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Manage field services activity	x	x			✓	✓	✓	✓	✓	✓	x	x
Initiate speed test with field service	x	x			x	x	x	x	x	x	x	x
Communication with RSP	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Confirm service given to RSP	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Billing (initiate or cease)	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
Decommission logical inventory	✓	✓			✓	✓	✓	✓	✓	✓	x	✓
Create a logical service request	✓	✓			✓	✓	✓	✓	✓	✓	x	✓
Queue logical inventory for release	✓	✓			✓	✓	✓	✓	✓	✓	x	✓
Deactivate the logical inventory on RFS date	✓	✓			✓	✓	✓	✓	✓	✓	x	✓
Release logical inventory and restore (free)	✓	✓			✓	✓	✓	✓	✓	✓	x	✓
Send LSP notification	✓	✓			x	x	x	x	x	x	x	x
Order completion	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓
<b>Service company activities</b>												
Field Technician	x	x			x	✓	✓	✓	✓	✓	x	x
Pre-call customer	x	x			x	x	✓	✓	✓	✓	x	x
Confirm that correct pairs are allocated	x	x			x	✓	✓	✓	✓	✓	x	x
Confirm that correct DSLAM ports are allocated	x	x			x	✓	✓	✓	✓	✓	x	x
Breakdown any intacts	x	x			x	✓	✓	✓	✓	✓	x	x
Rearrange pair gain End Users	x	x			x	✓	✓	✓	✓	✓	x	x
Run any other jumpers at exchange and / or cabinet	x	x			x	✓	✓	✓	✓	✓	x	x
Connection house lead-in to Access Network at premises	x	x			x	x	✓	✓	✓	✓	x	x
Conduct functional tests of ADSL	x	x			x	✓	✓	✓	✓	✓	x	x
Connect wiring in ETP	x	x			x	x	✓	✓	✓	✓	x	x
Install low pass splitter in ETP	x	x			x	x	x	x	✓	✓	x	x
Install jack point for broadband and any premises wiring	x	x			x	x	x	✓	✓	✓	x	x
Convert any 3-wire systems to 2-wire systems*	x	x			x	x	x	x	✓	✓	x	x
Confirm PC meets minimum requirements	x	x			x	x	x	✓	x	✓	x	x
Install and configure broadband modem	x	x			x	x	x	✓	x	✓	x	x
Install and configure Ethernet adapter to PC	x	x			x	x	x	✓	x	✓	x	x
Install and configure WiFi devices	x	x			x	x	x	✓	x	✓	x	x
Set up of WiFi security	x	x			x	x	x	✓	x	✓	x	x
Install and configure web browser and email client	x	x			x	x	x	✓	x	✓	x	x
Resolve any hardware or software conflicts	x	x			x	x	x	✓	x	✓	x	x
Train End User	x	x			x	x	x	✓	x	✓	x	x
Complete records and sign off service order	x	x			x	✓	✓	✓	✓	✓	x	x
		Legend:										
			No longer valid - relates to legacy broadband services or situations where no truck roll required. We believe these scenarios are no longer valid as mention legacy products/scenarios such as 'other UBA' which we believe is referring to legacy UBS.									
			Simultaneous steps by Chorus and service company.									
			Step could be taken by either Chorus or service company.									

UCLL only service transactions	Process Type (Automated/Manual or Both)	Individual MPF New Connection - No site Visit (1.1 \$70.46)	Individual MPF New Connection - Site Visit (1.1: \$155.10)	MPF Transfer (1.2: \$70.46)	Other Service to MPF Transfer (1.3: \$70.46)	Bulk - MPF New Connection - No Site Visit (1.1: \$52.84)	Bulk - MPF Transfer (1.2: \$52.84)	Other Services to MPF Transfer (1.3: \$52.84)
<b>Chorus provisioning team activities</b>								
Pre-Qualification	Both	✓	✓	✓	✓	✓	✓	✓
Validate address is correct	Both	✓	✓	x	x	✓	x	x
Create new address if not existing	Both	✓	✓	x	x	✓	x	x
Populate copper attributes	Both	✓	✓	✓	✓	✓	✓	✓
Product Order Validation	Both	✓	✓	✓	✓	✓	✓	✓
Service availability to address	Both	✓	✓	✓	✓	✓	✓	✓
ASID supplied is valid	Both	x	x	✓	✓	x	✓	✓
Create sales order	Both	✓	✓	✓	✓	✓	✓	✓
Associate product order to sales order	Both	✓	✓	✓	✓	✓	✓	✓
Create Work Order	Both	✓	✓	✓	✓	✓	✓	✓
Create work order request	Both	✓	✓	✓	✓	✓	✓	✓
Service identifier	Both	x	x	✓	✓	x	✓	✓
Populate product codes requested	Both	✓	✓	✓	✓	✓	✓	✓
Populate end customer contact information	Both	✓	✓	✓	✓	✓	✓	✓
Populate field work instructions	Both	✓	✓	✓	✓	✓	✓	✓
Populate internal & external reference numbers	Both	✓	✓	✓	✓	✓	✓	✓
Reserve RFS date	Both	✓	✓	✓	✓	✓	✓	✓
Allocate RSP inventory (tie pair)	Both	✓	✓	✓	✓	✓	✓	✓
Allocate physical path	Both	✓	✓	✓	✓	✓	✓	✓
Confirm installation date to RSP	Both	✓	✓	✓	✓	✓	✓	✓
Cease previous service	Both	x	x	✓	✓	x	✓	✓
Dispatch work order to service company	Both	✓	✓	✓	✓	✓	✓	✓
Manage In-Flight Modification	Both	✓	✓	✓	✓	✓	✓	✓
Manage tasks	Both	✓	✓	✓	✓	✓	✓	✓
Manage customer change/communication	Both	✓	✓	✓	✓	✓	✓	✓
Ready For Service Activities	Both	✓	✓	✓	✓	✓	✓	✓
Manage field services activity	Manual	✓	✓	✓	✓	✓	✓	✓
Communication with RSP	Both	✓	✓	✓	✓	✓	✓	✓
Confirm service given to RSP	Both	✓	✓	✓	✓	✓	✓	✓
Billing (initiate or cease)	Both	✓	✓	✓	✓	✓	✓	✓
LSP notification	Both	x	x	✓	✓	x	✓	✓
Order Completion	Both	✓	✓	✓	✓	✓	✓	✓
<b>Service company activities</b>								
Field Technician	Manual	✓	✓	✓	✓	✓	✓	✓
Pre-call customer	Manual	x	✓	x	x	x	x	x
Confirm that correct pairs are allocated	Manual	✓	✓	✓	✓	✓	✓	✓
Confirm that correct DSLAM ports are allocated	Manual	x	x	x	x	x	x	x
Breakdown any intacts	Manual	✓	✓	✓	✓	✓	✓	✓
Rearrange pair gain End Users	Manual	x	✓	x	x	x	x	x
Run any other jumpers at exchange and / or cabinet	Manual	✓	✓	✓	✓	✓	✓	✓
Connection house lead-in to Access Network at premises	Manual	x	✓	x	x	x	x	x
Conduct functional tests of voice service	Manual	x	✓	x	x	x	x	x
Conduct functional tests of Broadband service	Manual	x	✓	x	x	x	x	x
Connect wiring in ETP	Manual	x	✓	x	x	x	x	x
Install low pass splitter in ETP	Manual	x	x	x	x	x	x	x
Install jack point for broadband and any premises wiring	Manual	x	x	x	x	x	x	x
Convert any 3-wire systems to 2-wire systems	Manual	x	x	x	x	x	x	x
Confirm PC meets minimum requirements	Manual	x	x	x	x	x	x	x
Install and configure broadband modem	Manual	x	x	x	x	x	x	x
Install and configure Ethernet adapter to PC	Manual	x	x	x	x	x	x	x
Install and configure WiFi devices	Manual	x	x	x	x	x	x	x
Set up of WiFi security	Manual	x	x	x	x	x	x	x
Install and configure web browser and email client	Manual	x	x	x	x	x	x	x
Resolve any hardware or software conflicts	Manual	x	x	x	x	x	x	x
Train End User	Manual	x	x	x	x	x	x	x
Complete records and sign off service order	Both	✓	✓	✓	✓	✓	✓	✓
	<b>Legend:</b>							
		Simultaneous steps by Chorus and service company.						
		Step could be taken by either Chorus or service company.						

UCLFS only service transactions	Process Type (Automated/ Manual or Both)	Individual MPF New Connection - No site Visit (1.1 \$70.46)	Individual MPF New Connection - Site Visit (1.1: \$155.10)	MPF Transfer (1.2: \$70.46)	Other Service to MPF Transfer (1.3: \$70.46)	Bulk - MPF New Connection - No Site Visit (1.1: \$52.84)	Bulk - MPF Transfer (1.2: \$52.84)	Other Services to MPF Transfer (1.3: \$52.84)	1.4 Transfer as a result of Cabinetisation	1.8 RQ
<b>Chorus provisioning team activities</b>										
Pre-Qualification	Both	✓	✓	✓	✓	✓	✓	✓	✓	✗
Validate address is correct	Both	✓	✓	✗	✗	✓	✗	✗	✓	✗
Create new address if not existing	Both	✓	✓	✗	✗	✓	✗	✗	✓	✗
Populate copper attributes	Both	✓	✓	✓	✓	✓	✓	✓	✓	✗
Product Order Validation	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✗
Service availability to address	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✗
ASID supplied is valid	Manual	✗	✗	✓	✓	✗	✓	✓	✗	✓
Create sales order	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✓
Associate product order to sales order	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✓
Create Work Order	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✓
Create work order request	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✓
Service identifier	Manual	✗	✗	✓	✓	✗	✓	✓	✗	✗
Populate product codes requested	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✓
Populate end customer contact information	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✓
Populate field work instructions	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✓
Populate internal & external reference numbers	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✓
Reserve RFS date	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✓
Allocate RSP inventory (tie pair)	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✓
Allocate physical path	Both	✓	✓	✓	✓	✓	✓	✓	✓	✗
Confirm installation date to RSP	Both	✓	✓	✓	✓	✓	✓	✓	✓	✓
Cease previous service	Manual	✗	✗	✓	✓	✗	✓	✓	✗	✓
Dispatch work order to service company	Both	✓	✓	✓	✓	✓	✓	✓	✓	✗
Manage In-Flight Modification	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✓
Manage tasks	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✓
Manage customer change/communication	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✓
Ready For Service Activities	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✓
Manage field services activity	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✓
Communication with RSP	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✓
Confirm service given to RSP	Both	✓	✓	✓	✓	✓	✓	✓	✓	✓
Billing (initiate or cease)	Both	✓	✓	✓	✓	✓	✓	✓	✓	✓
LSP notification	Both	✗	✗	✓	✓	✗	✓	✓	✗	✗
Order Completion	Both	✓	✓	✓	✓	✓	✓	✓	✓	✓
<b>Service company activities</b>										
Field Technician	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✓
Pre-call customer	Manual	✗	✓	✗	✗	✗	✗	✗	✗	✗
Confirm that correct pairs are allocated	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✗
Confirm that correct DSLAM ports are allocated	Manual	✗	✗	✗	✗	✗	✗	✗	✓	✗
Confirm that correct UCLF / Baseband ports / tie cable pairs are allocated	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✗
Breakdown any intact	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✗
Rearrange pair gain End Users	Manual	✗	✓	✗	✗	✗	✗	✗	✗	✗
Provide ADSL jumpering to existing UCLFS / Baseband	Manual	✗	✗	✗	✗	✗	✗	✗	✓	✗
Run any other jumpers at exchange and / or cabinet	Manual	✓	✓	✓	✓	✓	✓	✓	✓	✗
Connection house lead-in to Access Network at premises	Manual	✗	✓	✗	✗	✗	✗	✗	✗	✗
Conduct functional tests of UCLFS / Baseband	Manual	✗	✓	✗	✗	✗	✗	✗	✗	✗
Conduct functional tests of ADSL	Manual	✗	✓	✗	✗	✗	✗	✗	✓	✗
Connect wiring in ETP	Manual	✗	✓	✗	✗	✗	✗	✗	✗	✗
Install low pass splitter in ETP	Manual	✗	✗	✗	✗	✗	✗	✗	✗	✗
Install jack point for broadband and any premises wiring	Manual	✗	✗	✗	✗	✗	✗	✗	✗	✗
Convert any 3-wire systems to 2-wire systems	Manual	✗	✗	✗	✗	✗	✗	✗	✗	✗
Confirm PC meets minimum requirements	Manual	✗	✗	✗	✗	✗	✗	✗	✗	✗
Install and configure broadband modem	Manual	✗	✗	✗	✗	✗	✗	✗	✗	✗
Install and configure Ethernet adapter to PC	Manual	✗	✗	✗	✗	✗	✗	✗	✗	✗
Install and configure WiFi devices	Manual	✗	✗	✗	✗	✗	✗	✗	✗	✗
Set up of WiFi security	Manual	✗	✗	✗	✗	✗	✗	✗	✗	✗
Install and configure web browser and email client	Manual	✗	✗	✗	✗	✗	✗	✗	✗	✗
Resolve any hardware or software conflicts	Manual	✗	✗	✗	✗	✗	✗	✗	✗	✗
Train End User	Manual	✗	✗	✗	✗	✗	✗	✗	✗	✗
Complete records and sign off service order	Both	✓	✓	✓	✓	✓	✓	✓	✓	✗
	<b>Legend:</b>									
		Simultaneous steps by Chorus and service company.								
		Step could be taken by either Chorus or service company.								



UBA with UCLFS Service Transactions	Transfer of Other broadband Service To EUBA without port change (1.36: \$15.85)	Move Address - Remote Connection without port change (1.40: \$15.85)	Move Address - Exchange or Cabinet Jumper Only (1.40: \$73.51)	Move Address - Site Visit (1.40: \$169.73)	Move Address - Modem Installation (1.40: \$38.01)	Move Address - Additional Wiring (1.40:POA)	Move Address - Full Site Visit, Wiring and MODEM Installation (1.40: ~\$POA)	Data Interleaving Toggle without port change (1.41: \$15.85)	Relinquishment (1.39)
<b>Chorus provisioning team activities</b>									
Check feasibility for broadband capability/availability		✓	✓	✓	✓	✓	✓	x	x
Validate address is correct		✓	✓	✓	✓	✓	✓	x	x
Create new address if not existing		✓	✓	✓	✓	✓	✓	x	x
Validate what services are available		✓	✓	✓	✓	✓	✓	x	x
Validate available products to customer		✓	✓	✓	✓	✓	✓	x	x
Display expected measurement range of products		✓	✓	✓	✓	✓	✓	x	x
Product order validation		✓	✓	✓	✓	✓	✓	✓	✓
Validate active services at the address requested		✓	✓	✓	✓	✓	✓	✓	✓
Validate account provided is owned by requestor		✓	✓	✓	✓	✓	✓	✓	✓
Validate LSP & GSP details are correct		x	x	x	x	x	x	x	x
Validate any existing orders at this location		✓	✓	✓	✓	✓	✓	✓	✓
Create service order		✓	✓	✓	✓	✓	✓	✓	✓
Raise a logical service request		✓	✓	✓	✓	✓	✓	✓	✓
Populate service characteristics		✓	✓	✓	✓	✓	✓	✓	✓
Schedule service activation		✓	✓	✓	✓	✓	✓	✓	✓
Create work order		✓	✓	✓	✓	✓	✓	✓	✓
Create work order request		✓	✓	✓	✓	✓	✓	✓	✓
Select address for service		✓	✓	✓	✓	✓	✓	x	x
Populate product codes requested		✓	✓	✓	✓	✓	✓	✓	✓
Populate end customer contact information		✓	✓	✓	✓	✓	✓	x	✓
Populate field work instructions		✓	✓	✓	✓	✓	✓	x	x
Populate internal & external reference numbers		✓	✓	✓	✓	✓	✓	✓	✓
Reserve installation date		✓	✓	✓	✓	✓	✓	✓	x
Allocate logical inventory		✓	✓	✓	✓	✓	✓	x	x
Allocate physical inventory		✓	✓	✓	✓	✓	✓	x	x
Confirm RFS date to RSP		✓	✓	✓	✓	✓	✓	✓	✓
Dispatch work order to service company		✓	✓	✓	✓	✓	✓	x	x
Manage in-flight modification		✓	✓	✓	✓	✓	✓	✓	✓
Manage inventory waiters		✓	✓	✓	✓	✓	✓	x	x
Manage customer change/ communication		✓	✓	✓	✓	✓	✓	✓	✓
Ready for service activities		✓	✓	✓	✓	✓	✓	✓	✓
Live port (activation or deactivate)		✓	✓	✓	✓	✓	✓	x	✓
Complete service change		✓	✓	✓	✓	✓	✓	✓	✓
Manage field services activity		✓	✓	✓	✓	✓	✓	x	x
Initiate speed test with field service		x	x	x	x	x	x	x	x
Communication with RSP		✓	✓	✓	✓	✓	✓	✓	✓
Confirm service given to RSP		✓	✓	✓	✓	✓	✓	✓	✓
Billing (initiate or cease)		✓	✓	✓	✓	✓	✓	✓	✓
Decommission logical inventory		✓	✓	✓	✓	✓	✓	x	✓
Create a logical service request		✓	✓	✓	✓	✓	✓	x	✓
Queue logical inventory for release		✓	✓	✓	✓	✓	✓	x	✓
Deactivate the logical inventory on RFS date		✓	✓	✓	✓	✓	✓	x	✓
Release logical inventory and restore (free)		✓	✓	✓	✓	✓	✓	x	✓
Send LSP notification		x	x	x	x	x	x	x	x
Order completion		✓	✓	✓	✓	✓	✓	✓	✓
<b>Service company activities</b>									
Field Technician		x	✓	✓	✓	✓	✓	x	x
Pre-call customer		x	x	✓	✓	✓	✓	x	x
Confirm that correct pairs are allocated		x	✓	✓	✓	✓	✓	x	x
Confirm that correct DSLAM ports are allocated		x	✓	✓	✓	✓	✓	x	x
Confirm that correct UCLFS / Baseband / tie cable pairs are allocated		x	✓	✓	✓	✓	✓	x	x
Breakdown any intacts		x	✓	✓	✓	✓	✓	x	x
Rearrange pair gain End Users		x	✓	✓	✓	✓	✓	x	x
Provide ADSL jumpering to existing UCLFS / Baseband		x	✓	✓	✓	✓	✓	x	x
Run any other jumpers at exchange and / or cabinet		x	✓	✓	✓	✓	✓	x	x
Connection house lead-in to Access Network at premises		x	x	✓	✓	✓	✓	x	x
Install / connect UCLFS / Baseband		x	✓	✓	✓	✓	✓	x	x
Conduct functional tests of UCLFS / Baseband		x	✓	✓	✓	✓	✓	x	x
Conduct functional tests of ADSL		x	✓	✓	✓	✓	✓	x	x
Connect wiring in ETP		x	x	x	x	✓	✓	x	x
Install low pass splitter in ETP		x	x	x	x	✓	✓	x	x
Install jack point for broadband and any premises wiring		x	x	x	x	✓	✓	x	x
Convert any 3-wire systems to 2-wire systems*		x	x	x	x	✓	✓	x	x
Confirm PC meets minimum requirements		x	x	x	✓	x	✓	x	x
Install and configure broadband modem		x	x	x	✓	x	✓	x	x
Install and configure Ethernet adapter to PC		x	x	x	✓	x	✓	x	x
Install and configure WiFi devices		x	x	x	✓	x	✓	x	x
Set up of WiFi security		x	x	x	✓	x	✓	x	x
Install and configure web browser and email client		x	✓	✓	✓	✓	✓	x	x
Resolve any hardware or software conflicts		x	x	x	✓	x	✓	x	x
Train End User		x	x	x	✓	x	✓	x	x
Complete records and sign off service order		x	✓	✓	✓	✓	✓	x	x
	Legend:								
Note: Most provisioning tasks are made more complex and/or manual by installing UBA and UCLFS together		No longer valid - relates to legacy broadband services or situations where no truck roll required. We believe these scenarios are no longer valid as mention legacy products/scenarios such as 'other uba' which we believe is referring to legacy UBS.							
		Simultaneous steps by Chorus and service company.							
		Step could be taken by either Chorus or service company.							
		Additional task for UCLFS taken with UBA.							