

To: Feedback Aurora Plan[feedbackauroraplan@comcom.govt.nz]
From: [REDACTED]
Sent: Thur 4/02/2021 11:01:52 p.m. (UTC+13:00)
Subject: Aurora technical changes

Hi Sue, Elisabeth, John and Derek,
I wish to submit re the technical changes.

The first technical change seems to be a positive change. It looks to lock up a loophole within the process.

With the second technical change I am a bit confused.

I understand the need for Aurora to advise those down the line that changes are coming but I think it doesn't give the appearance of the process as being completely transparent if this is to happen.

If the final decision isn't made until the end of May, then how are Aurora going to advise on the costs they are going to charge on the 1st of april?

Unless the final decision has already been made and then that wouldn't have followed the proper process.

So because of the above I believe the second technical amendment should be scrapped.

While this may leave Aurora in an awkward position, and I feel for them on this, it is the only way to ensure the process is completed to the announced dates, and without prejudging what the final outcome will be.

It is then put to Aurora to announce price changes later, or delay the start time of the hefty increases.

Thanks,
I do appreciate that this has been a difficult process and I appreciate the work done by the commission in protecting the consumer against monopolistic entities.

Kind regards,
Mike Rodriguez