

31 October 2019

[REDACTED]

Dear [REDACTED]

**Official Information Act #19.075 – Brand Developers Limited (TV Shop)**

1. We refer to your request received on 30 October 2019 for the number of complaints received by the Commerce Commission (the Commission) about Brand Developers Limited (trading as the TV Shop) during the past six months.<sup>1</sup>
2. We have treated this as a request for information under the Official Information Act 1982 (OIA).
3. Pursuant to section 12(3) of the OIA, you have asked the Commission to treat your request as urgent because [REDACTED]

**Our response**

4. We have decided to grant your request.
5. The Commission has received 24 complaints about Brand Developers Limited during the past six months, including your complaint ENQ0532406 received on 30 October 2019.
6. Please note the Commission will be publishing this response to your request on our website. Your personal details will be redacted from the published response.

---

<sup>1</sup> We have treated this as the period from 30 April to 30 October 2019.

7. Please do not hesitate to contact us at [uia@comcom.govt.nz](mailto:uia@comcom.govt.nz) if you have any questions about this request.

Yours sincerely

*Mary Sheppard*

Mary Sheppard  
OIA Coordinator

Released under Official Information Act 1982