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Attention Kimberley Foo  
Email to [eacomcomjointproject@comcom.govt.nz](mailto:eacomcomjointproject@comcom.govt.nz)

Dear Kimberley

### **Response to spotlight on emerging contestable services**

Thank you for the opportunity to comment on the Electricity Authority/ Commerce Commission joint terms of reference on the provision of contestable services.

MainPower welcomes the joint project and looks forward to the research paper. The Authority and Commission have asked for feedback on sections 5-6 "What we will produce" and section 8 "How we are doing this" which we have provided below. We would also like to comment on sections 2-4 "Why we are doing this".

#### **Why we are doing this**

We agree that the project should consider the extent to which distributors' participation in markets for contestable services is benefitting consumers or hindering the development of competition in these markets in the long term (paragraph 1), but we consider that there will be benefit in considering the participation of all electricity market participants in the market for competitive services, including retailers and metering equipment providers. Additionally, given the growth of bundling of services perhaps other regulated industries eg telecommunications providers should also be considered?

We agree with the statement in paragraph 2 about understanding whether the current regulatory arrangements are fit for purpose and able to support the best possible outcomes for consumers in the long term. MainPower considers that the review needs to take a wide view of the necessary policy and regulatory settings across the whole sector that will facilitate emerging technologies.

#### **What we are doing**

We support the ENA's comments that stakeholders should have the opportunity to shape the framework and analysis and have input into the development of case studies. We share the ENA's view that the assessments flowing from the case studies could be very important in shaping regulatory changes and that the input assumptions to the case studies and the assessments from them need careful attention.

#### **How we are doing this**


If you have any concerns about MainPower's services please call MainPower on 0800 835 567 to access our free, Complaint Resolution Service. If we are unable to resolve your concern you can contact the free, independent Utilities Disputes Ltd on 0800 22 33 40 or visit [www.utilitiesdisputes.co.nz](http://www.utilitiesdisputes.co.nz)

[www.mainpower.co.nz](http://www.mainpower.co.nz)

We have no specific comments on sections 8.1 and 8.2. in terms of engagement we found the recent approach by the Electricity Authority to its information request on the Uptake of New Technology whereby we submitted information and then met with the Authority's consultant and staff to be helpful and informative.

Thank you once again for the opportunity to comment. No part of this submission is confidential. Should you wish to discuss any part of this submission please contact Sarah Barnes Regulatory Manager on 03 311 8553; sarah.barnes@mainpower.co.nz.

Yours sincerely



Sarah Barnes

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