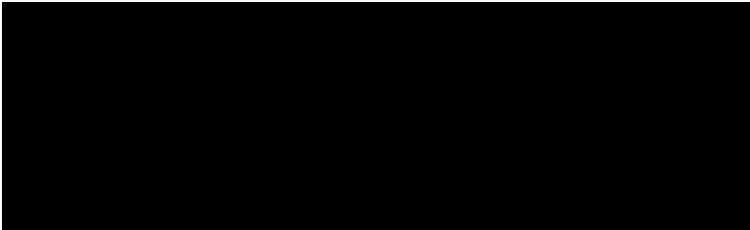


29 June 2021



Dear 

Official Information Act #20.220 - Statement of Performance Expectations

1. We refer to your Official Information Act 1982 (OIA) request received on 31 May 2021 for further information about the Commerce Commission's (Commission) Statement of Performance Expectations for 2020/2021:¹
 - 1.1 a copy of the Internal Process Quality Standards, referred to at page 9; and
 - 1.2 the conditions for use of the major litigation fund, referred to at page 10.
2. On 8 June 2021, we provided the information falling within the scope of paragraph [1.2] of your request.

Our response

3. We have decided to grant paragraph [1.1] of your request. The standard is that for investigations where there is court action, a statutory undertaking, or a negotiated settlement response, a steering group agrees the recommendation before a report is sent to Division for a decision.
4. Prior to a recommendation for enforcement being made to the Division, a range of internal standards are in force to ensure that the investigation complies with requisite investigatory process standards and principles of natural justice. This includes prioritisation criteria for case selection (in accordance with our Enforcement Response Guidelines, which are publicly available) and ongoing oversight from Investigatory and Legal managers. A key part of this quality assurance –

¹ https://comcom.govt.nz/_data/assets/pdf_file/0015/222306/Statement-of-Performance-Expectations-2020-21.PDF

incorporating both quality and timeliness – is review of a project by its Steering Group.

5. Please note the Commission will be publishing this response to your request in the OIA register on our website.² Your personal details will be removed from the published response.
6. Please do not hesitate to contact us at uia@comcom.govt.nz if you have any questions about this request.

Yours sincerely



Alexandra Murray
OIA and Information Coordinator

² <https://comcom.govt.nz/about-us/requesting-official-information/oia-register>