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5 June 2024



Official Information Act #23.255 - Response

- 1. We refer to your request received on 9 May 2024 for copies of the Commerce Commission's (the Commission) letters to carpark operators in 2023.
- 2. We have treated this as a request for information under the Official Information Act 1982 (OIA).

Our response

- 3. We have decided to grant your request.
- 4. The Commission sent education letters to the following carpark operators:
 - 4.1 Cooper and Company NZ T/A Britomart Carpark, on 10 March 2023;
 - 4.2 Wilson Parking New Zealand Limited, on 22 March 2023;
 - 4.3 Tournament Group Limited, on 22 March 2023;
 - 4.4 Care Park New Zealand Limited, on 22 March 2023; and
 - 4.5 Secure Parking New Zealand Limited, on 28 April 2023.
- 5. We consulted with each of the carpark operators and are releasing all five letters.
- 6. The letters were released in March and April 2023, as opposed to September 2023 as previously advised.
- 7. We are withholding information in the letters under section 9(2)(a) of the OIA as the withholding of the information is necessary to protect the privacy of natural persons.

- 8. We consider that good reasons exist for withholding information and this is not outweighed by other considerations which would make it desirable, in the public interest, to make the information available (section 9(1) of the OIA).
- 9. If you are not satisfied with the Commission's response to your OIA request, section 28(3) of the OIA provides you with the right to ask an Ombudsman to investigate and review this response. However, we would welcome the opportunity to discuss any concerns with you first.

Further information

- 10. Please note the Commission will be publishing this response to your request on its website. Your personal details will be redacted from the published response.
- 11. Please do not hesitate to contact us at oia@comcom.govt.nz if you have any questions about this request.

Yours sincerely

OIA and Information Coordinator