

From: [REDACTED]
Sent: Wednesday, 20 March 2024 8:03 pm
To: Registrar
Subject: just a voice that i hope will be heard.

You don't often get email from [REDACTED]. [Learn why this is important](#)

Good evening,

I am PBT courier owner driver from [REDACTED] I have been a contractor for the company [REDACTED] There are others who have been with the company longer than I have and crucially have invested more time, effort and sweat to build up whatever livelihood we can. Though our contract stipulate that we have no say on the over all decision pertaining to the direction the company in general wants to go to, I feel like at least give us a chance to raise our voices for our own concerns.

When I started being an owner driver for PBT, like any business starting up, you have to prove your worth. Starting from the bottom, I scrape all opportunities that would come along my way and try to make the most of it. Some of us did that, working 13 hours a day, 6 days a week when necessary. Starting our days at [REDACTED] to sort through our deliveries, trying to finish it before midday so we can concentrate on pick-ups in the afternoon. Negotiating traffic, phone call inquiry and carting boxes to client's storage area. Lifting boxes some more than 25kg just to keep a client happy or adding an extra run cause the client has more freight than expected then take it all back to the depot and unload everything before [REDACTED] so we can have enough time to spend with the family before dosing off and doing it all over again the following day. For most of us that is the life, we do it with a smile because we accept the fact that our earnings are based on the number of freights we go through a day. We do it with diligence and pride, I love my work.

Since November when we were advice by the management that the company is being sold, everything changed. The enthusiasm has somehow diminished as we are given a timeline when we are no longer needed by the company that we strive to work with. To add insult to our wounds, we are then talked down to by the couriers of the company that supposedly will absorb us. Offering us jobs as their drivers to keep up with the volume that they will inherit with the buyout. I compared it to war "to the victors goes the spoils". But we soldiered on as we do not have the luxury of rest. We kept our heads up as the management would say " business as usual" but it's not the same. Some of the couriers of the less profitable run have cut their losses and moved on. Most of us who have literally invested more of our time, strength and effort, we soldier on, hoping for an outcome that would secure our future. As pointed out to us we are not included in the buy out, we are irrelevant to the sale.

I know as an owner driver (contractor), we have no direct relationship with the company. It is stipulated in our contract that the company has no obligation to explain their actions or decisions to us. We are merely contracted to pick up or deliver what they tell us to do. In accepting that, we needed to purchase a vehicle, have it sign written with their colors, wear their uniforms and work as long as there is freight to be cleared. Once they have decided to sell the company, we will get a 2 months' notice to fulfill our contract and that is it, our contract has been terminated.

I am writing this so that I hope that someone out there will read what happens to those who are not directly involved with the companies but will be greatly affected by your decision. We don't have a safety net beneath us, no separation pays or redundancy package. Most of us are still paying of the vehicle we invested on. We don't have any assurance of where we will end up even though we have invested [REDACTED] to the company.

I hope someone will put into account the losses we will face, the hardship that the PBT management didn't account for. Some of us did work harder than other and invested more than they see.

thank you.