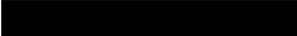


19 October 2020



Dear 

**Official Information Act #20.066 - Edwards & Hardy**

1. We refer to your request received on 22 September 2020 for information about whether the Commerce Commission (**Commission**) has received any complaints about Edwards & Hardy Roofing (**Edwards & Hardy**).
2. We have treated this as a request for information under the Official Information Act 1982 (**OIA**).

**Our response**

3. We have decided to grant your request.
4. The Commission has received 10 complaints about Edwards & Hardy,<sup>1</sup> including your complaint ENQ0545697 on 23 September 2020.
5. Please note the Commission will be publishing this response to your request in the Official Information Act register on our website. Your personal details will be removed from the published response.
6. Please do not hesitate to contact us at [ويا@comcom.govt.nz](mailto:ويا@comcom.govt.nz) if you have any questions about this request.

Yours sincerely

*Mary Sheppard*  
OIA Coordinator

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<sup>1</sup> We note that we searched our complaints database against all Edwards & Hardy entities: Edwards & Hardy Auckland Limited, Edwards & Hardy Bay of Plenty Limited, Edwards & Hardy Canterbury Limited, Edwards & Hardy East Coast Limited, Edwards & Hardy Hawkes Bay Limited, Edwards & Hardy Waikato Limited, Edwards & Hardy Manawatu Limited, Edwards & Hardy Taranaki Limited, Edwards & Hardy Tasman Limited, Edwards & Hardy Southern Limited, Edwards & Hardy Wellington Limited, and Edwards & Hardy Northland Limited.