



New Zealand Institute of Legal Executives

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Charlotte Ansell, Project Manager, Telecommunications
Commerce Commission
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By email: charlotte.ansell@comcom.govt.nz

RE: Certifying role proposed under 111 contact code

Thank you for the invitation to provide feedback on the draft 111 contact code and for including Registered Legal Executives as 'persons of standing in the community'.

More than 1100 of our members are Registered Legal Executives and a significant number of them have clients who are elderly or vulnerable in other ways. Accordingly, Registered Legal Executives are well placed to be able to determine whether a client may be 'at particular risk of requiring the 111 emergency service'. Being able to certify applications for vulnerable clients to enable them to access the protection and support offered by the 111 contact code will be highly beneficial for those clients.

We are not qualified to comment on the technical aspects of the draft code but certainly support the rationale behind it. The wide range of professionals included as 'persons of standing in the community' should ensure that anyone who needs to access the support offered by the code can easily apply.

Yours faithfully

**THE NEW ZEALAND INSTITUTE
OF LEGAL EXECUTIVES INC**

A handwritten signature in blue ink, appearing to read 'Jo Buckton'.

Jo Buckton (Mrs)
Executive Officer

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