

██████████ 2021

Dear ██████████

**Official Information Act #21.031 – Fashion Green Claims**

1. We refer to your request received on 20 August 2021 for how many complaints the Commerce Commission (**Commission**) has received about companies in the fashion/textiles industry misleading customers with green certification schemes in the past five years (including the details of each complaint, and what the outcome was)?
2. We have treated this as a request for information under the Official Information Act 1982 (**OIA**).

**Our response**

3. We have decided to grant your request.
4. The Commission has not received any complaints about companies in the fashion/textiles industry misleading customers with green certification schemes in the past five years.
5. Please note the Commission will be publishing this response to your request on its website. Your personal details will be redacted from the published response.
6. Please do not hesitate to contact us at [uia@comcom.govt.nz](mailto:uia@comcom.govt.nz) if you have any questions about this request.

Yours sincerely



Alexandra Murray  
OIA and Information Coordinator