How do I choose my broadband?

How does my household use the internet?

Households using multiple devices at once for activities like streaming video are likely to need faster speeds and larger data caps.



Checking emails Browsing the web Using social media

LIGHT USE



Checking emails Browsing the web Using social media

Streaming audio (eg, Spotify) Streaming video (eg, Netflix) Gaming

MEDIUM USE



Checking emails Browsing the web Using social media

Streaming audio (eg, Spotify) Streaming video (eg, Netflix) Gaming

Uploading files
Downloading
large files
Multiple users

HEAVY USE

Amount of online activity in your home

Types of broadband **FIBRE** Uses fibre-optic cables directly 35-250+ Mbps to the home, capable of speeds much faster than ADSL **CABLE** Uses coaxial cables to deliver faster 25-250+ Mbps speeds to parts of Christchurch, Wellington and Kapiti **VDSL** Uses a copper line, but capable of delivering faster speeds than ADSL **FIXED WIRELESS** Uses mobile networks to a fixed 10-40 Mbps location **ADSL** Traditional broadband delivered **5-15** Mbps over a copper phone line 10

The chart above breaks down the different technologies available, and shows ranges of New Zealand download speeds.* A number of different speed plans are available on cable and fibre.

* Measured in Megabits per second (Mbps), based on TrueNet data (Jan-Jun 2017)

Find the best deal for you

Shop around and compare different providers to find the combination of services, contract terms and conditions, and price that best meets your needs.

What can I get at my address?

Go to broadbandmap.nz and type in your address to see which technologies you can get.

This is the first fact sheet in a series. Look out for more information including how to test and improve your broadband's performance, and what to do if you have an issue with your broadband.

